



EXPLORING HEALTHCARE CHAPLAINCY 2021

**A COURSE FOR THOSE THINKING ABOUT VOLUNTEERING WITHIN A
PASTORAL, SPIRITUAL AND RELIGIOUS HEALTHCARE SETTING**

COURSE HANDBOOK

AUTUMN 2021

For:

Course Participants

Religion and Belief Communities

Chaplaincy Teams Providing Support

Further information: training@network-health.org.uk

The Autumn 2021 cohort is subsidised by NHS England and there is no fee on this occasion



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About this Course

The Network for Pastoral, Spiritual and Religious Care in Health (NPSRCH) aims to promote and support high quality, person-centred, pastoral, spiritual, and religious care in acute and community healthcare settings. We value, welcome and seek to encourage diversity in Healthcare Chaplaincy. The NPSRCH currently includes representatives of Healthcare Chaplaincy organisations from twelve different religion and belief traditions <https://network-health.org.uk>.

This NPSRCH course is aimed at those who are volunteering or thinking about volunteering in a hospital or community healthcare setting. In 2021, the course will include four half-days of talks and discussion using the Zoom platform.

The course explores what it means to be part of a Healthcare Chaplaincy team in the 21st Century, where pastoral, spiritual and religious care is offered to patients and staff in a multi-faith-and-belief context. It aims to introduce a broad understanding of the necessary skills, competences and capabilities expected of volunteers involved in healthcare, and especially NHS, Chaplaincy.

The course is for people from different religions and beliefs, and offers an opportunity for the sharing of ideas and opinions across those religions and beliefs. The tutors are experienced healthcare chaplains from different religion and belief traditions.

Aims of this Course

- ❖ This course aims to give participants an understanding of Healthcare Chaplaincy in the 21st Century and to better equip them for working in a diverse Healthcare Chaplaincy team.
- ❖ The course introduces participants to options within Healthcare Chaplaincy and is aimed at those who are thinking about becoming a volunteer, or who want to enhance their knowledge and competences as a volunteer, and to those who want to investigate paid chaplaincy at Band 5 and above at some point in the future.
- ❖ The course may also lead some participants to a recognition that Healthcare Chaplaincy is not for them.
- ❖ Those who complete all four sections of the course will receive a Completion Certificate.

Course Tutors

Dr Jacqueline Watson (Lead Tutor)

Jackie is a chaplain with the Royal Devon and Exeter Hospital Trust. She is a member of - and a regional coordinator for - the [Non-religious Pastoral Support Network](#). She is also a [Humanist celebrant](#). Jackie became a chaplain after retiring from university teaching and research where she had a strong interest in contemporary spirituality and religious education. She is currently an Honorary Fellow with the [University of Exeter](#).

Revd Meg Burton

Meg was Secretary for Healthcare Chaplaincy for the [Free Churches Group](#). Until recently she held the post of Editor-in-Chief of the journal, [Health and Social Care Chaplaincy](#). A Methodist minister, she was the UK Free Church representative at the European Network for Healthcare Chaplaincy Consultations in Austria (2014), Hungary (2016) and The Netherlands (2018). Meg has 20 years' experience in healthcare chaplaincy, including mental health, palliative care, acute, and hospice settings. She served on the UK government committee in response to the report 'More Care, Less Pathway', about the Liverpool Care Pathway, led by Baroness Julia Neuberger, that produced the report 'One Chance to Get it Right'.

Pastoral Care

If an issue arises for you when you are taking the course, the tutors will be available by appointment to give you support.

Autumn 2021 Programme

1. INTRODUCING PASTORAL, SPIRITUAL AND RELIGIOUS CARE IN HEALTH
September 30th 10am – 12.30pm

2. UNDERSTANDING HOW WE USE OURSELVES IN HEALTHCARE CHAPLAINCY
October 21st 10am – 12.30pm

3. ETHICAL PRINCIPLES AND PRACTICES IN HEALTHCARE CHAPLAINCY
November 11th 10am – 12.30pm

**4. DEVELOPING PROFESSIONALISM, EQUALITY, DIVERSITY AND INCLUSION
IN HEALTHCARE CHAPLAINCY**
December 2nd 10am – 12.30pm

TUTORS

Dr Jacqueline Watson (Non-religious Chaplain)

Revd Meg Burton (Christian Chaplain)



Netiquette

All sessions will use the Zoom Platform for talks and breakout rooms.

We may record sessions for training purposes.

Please log into the Zoom session at least 5 minutes before the start time.

Attendees will be muted during the talks to avoid noise interference.

| Course Objectives | Course Outcomes |
|--|--|
| 1. Introduce Pastoral, Spiritual and Religious Care in Health. | <ul style="list-style-type: none"> • Understand the differences and connections between pastoral, spiritual and religious care • Understand person-centred care • Understand that Healthcare Chaplaincy is not about promoting our own worldview |
| 2. Understand how we use ourselves in Chaplaincy. | <ul style="list-style-type: none"> • Understand the importance of: <ul style="list-style-type: none"> • Self awareness • Self care • Lifelong Learning • Reflective practice |
| 3. Introduce tools for thinking about principles and ethical practices in Healthcare Chaplaincy. | <ul style="list-style-type: none"> • Begin to explore ethical principles in Healthcare Chaplaincy from a religion and belief perspective • Understand the reasons behind and the importance of authorisation and endorsement • Understand and be able to explain the reasoning behind the Five Principles of Chaplaincy • Become aware of: <ul style="list-style-type: none"> • the UKBHC Code of Conduct • the UKBHC Capabilities and Competences • Demonstrate skills in active listening • Demonstrate skills in reflection that link experience, practice and religion and belief |
| 4. Raise awareness of the broader framework of Healthcare Chaplaincy. | <ul style="list-style-type: none"> • Understand Authorisation/Endorsement in specific religion and belief communities • Code of Conduct • Capabilities and Competences • Principles of Chaplaincy |
| 5. Understand Chaplaincy as a profession within the NHS. | <ul style="list-style-type: none"> • Understand the development and place of Chaplaincy in the NHS • Understand the changing world of NHS Chaplaincy • Understand the importance of equality, diversity and inclusion for patients and staff • Understand roles within Healthcare Chaplaincy including the importance of volunteers and paid posts • Awareness of UKBHC, CHCC, NPSRCH |
| 6. Consider and experience how we cooperate in a Healthcare Chaplaincy team with people of different religions and beliefs to our own. | <ul style="list-style-type: none"> • Recognise the importance of valuing and welcoming diversity of belief • Feel confident in being part of a diverse Healthcare Chaplaincy team |

Key Documents

NHS, 2015, Chaplaincy Guidelines: Promoting Excellence in Pastoral, Spiritual & Religious Care <https://www.england.nhs.uk/wp-content/uploads/2015/03/nhs-chaplaincy-guidelines-2015.pdf>

NHS, 2003, NHS Chaplaincy Meeting the religious and spiritual needs of patients and staff <http://data.parliament.uk/DepositedPapers/Files/DEP2008-0777/DEP2008-0777.pdf>

NPSRCH, 2020, Fit for the 21st Century Report <https://network-health.org.uk/index.php/pages/inclusion-and-equality-in-nhs-chaplaincy-services-report>

NPSRCH, 2015, Endorsement of NHS Pastoral, Spiritual, and Religious (Chaplaincy) Staff and Volunteers <https://network-health.org.uk/index.php/pages/authorisation-registration>

UKBHC, 2015, Healthcare Chaplains Bands and Duties Framework https://www.ukbhc.org.uk/wp-content/uploads/2019/12/Encl-2a-ukbhc_healthcare_chaplaincy_bands_and_duties_framework_2015.pdf

UKBHC, 2015, Spiritual and Religious Care Capabilities and Competences for Chaplaincy Support https://www.ukbhc.org.uk/wp-content/uploads/2019/12/ukbhc_spiritual_and_religious_capabilities_and_competences_for_chaplaincy_support_2015.pdf

UKBHC, 2014, Code of Conduct for Healthcare Chaplains https://www.ukbhc.org.uk/wp-content/uploads/2019/12/Encl-4-ukbhc_code_of_conduct_2010_revised_2014_0.pdf

PLEASE NOTE: These documents are referred to during the course. They are not compulsory reading but you may find them interesting and useful to refer to.

Further Reading

Gordon K., Kelly E. & Mitchell D. (2011) *Spiritual Care for Healthcare Professionals. Reflecting on Clinical Practice*. London: Radcliffe Publishing Ltd.

Murphy K. & Whorton B. (2017) *Chaplaincy in Hospice and Palliative Care*. London: Jessica Kingsley (in which there is a chapter on volunteers).

Nash P., Parkes M. & Hussain Z. (2015) *Multifaith Care for Sick and Dying Children and their Families: A Multidisciplinary Guide*. London: Jessica Kingsley.

Orchard H. (2000) *Hospital Chaplaincy: Modern, Dependable?* Lincoln: Lincoln Theological Institute.

Pye J., Sedgwick P. & Todd A. (eds) (2015) *Critical Care: Delivering Spiritual Care in Healthcare Contexts*. London: Jessica Kingsley.

Swift C. (2009) *Hospital Chaplaincy in 21st Century*. Surrey: Ashgate.

Swinton J. (2001) *Spirituality and Mental Health Care*. London: Jessica Kingsley.

Taylor E. J. (2007) *What Do I Say? Talking with Patients about Spirituality*. Philadelphia: Templeton Press.

PLEASE NOTE: This is suggested further reading and is not compulsory.

The Five Principles of Chaplaincy

The Five Principles of Chaplaincy is a statement agreed by all the members of the NPSRCH of what is essential for good quality healthcare chaplaincy.

Chaplains and chaplaincy volunteers

- must abide by the requirements of their sponsoring religion or belief community, their employing body, the UKBHC Code of Conduct and all relevant NHS/NICE standards. They must also maintain their personal spirituality through support of and contribution to their religion or belief community. They must maintain their endorsement with their religion or belief group. This can be monitored through the chaplain's annual appraisal process.
https://www.ukbhc.org.uk/wp-content/uploads/2019/12/Encl-4-ukbhc_code_of_conduct_2010_revised_2014_0.pdf
- will provide care which is in accordance with nationally agreed competences and capabilities (see <http://www.ukbhc.org.uk>) and in a manner authentic to the practices and beliefs of the community the chaplain represents.
<https://www.ukbhc.org.uk/for-professionals/competences/>
- will provide person-centred care that is compassionate, respectful and courteous. At no time are they to promote their own religion or belief, or in any other way attempt to coerce or convert patients, staff or visitors.
- will work with others, in a spirit of concord and support, to provide care appropriate to the healthcare context to address the requirements of patients, visitors, staff and the institution.
- will undertake Professional and Personal Development and be able to evidence that they have done so. This will show how their learning has influenced their practice and/or directly enhanced the care provided to patients, visitors, staff and the institution (this could be provided as a copy of their UKBHC return). This can be monitored through the chaplain's annual appraisal process. This is to include regular supervision.
<https://www.ukbhc.org.uk/for-professionals/cpd/>

How to apply for the Autumn Course 2021

The Autumn 2021 course is subsidised by NHS England and there is no fee on this occasion.

Please contact training@network-health.org.uk for an application form and with any queries.

Please complete and return your application form as soon as possible. The closing date for applications is **September 1st 2021**. We will be accepting candidates on a first come first served basis, provided we fulfil our priority to achieve a balance of participants.

It is our priority to achieve a balance of participants from across a good range of religions and beliefs. In order to achieve that balance, some applicants may be unsuccessful in gaining a place on the Autumn 2021 course. Students who are unsuccessful on these grounds will be offered a place free of charge on the next course.

Candidates are encouraged to read the Course Handbook carefully before applying and are welcome to seek clarification about any concerns by contacting the course leader on training@network-health.org.uk.

Participants are expected to attend all four half-day sessions and the Completion Certificate will only be issued to those who attend all four sessions (unless there are extenuating circumstances).

Please contact us immediately should you find it necessary to withdraw from the course so that your place can be given to someone else.

Important Information

Members of chaplaincy teams, whether voluntary or paid, must be endorsed by their religion or belief community in accordance with the document 'Endorsement of NHS Pastoral, Spiritual, and Religious (Chaplaincy) Staff and Volunteers: A Practical Guide'

http://network-health.org.uk/documents/NHS%20Pastoral,%20Spiritual,%20and%20Religious%20Care_Endorsement_Guide.pdf

We do not expect applicants to this course to be endorsed at this stage. However, you should be aware that this will be required if and when you apply for a voluntary or paid position with a healthcare chaplaincy team.